PIVOT POINT CONSULTING
A Vaco Company

Implementation: Epic BMT Feature Set

Our team completed the implementation of an Epic BMT feature set within a 6-month timeline.

Client
Midwestern healthcare system

Services
Consulting

Area of Expertise
EHR Implementation

Industry
Healthcare

Challenge

A large healthcare organization with several locations recently launched a Blood and Marrow Transplantation (BMT) program and enlisted Pivot Point's expertise to implement their Epic BMT feature set. The main challenge included creating a new Epic module in tandem with the client's development of patient workflows for the BMT program, while adhering to a tight deadline. A typical BMT build out takes 1–2 years; however, the client's first patient was scheduled for just six months after the build began.

To support this project, Pivot Point worked simultaneously on establishing operational and Epic workflows while managing timeline constraints. This required coordination and collaboration to identify and solidify both internal and build workflows.

Our Solution

Pivot Point provided a full-time Beacon analyst and a part-time Project Manager to implement the BMT feature set alongside the client's Epic and BMT Program teams. Throughout, our team prioritized the ambulatory and intake workflows, building the program upon that foundation. Customization, while made as needed, was minimal.

With Pivot Point's support, the client implemented the BMT feature set in January 2023 alongside the BMT program. Outcomes included enabling support for autologous BMT treatments; developing order sets, smartsets, treatment and therapy plans; and expanding cancer treatment options.

Client Senior Leader

"Yesterday afternoon, [we] achieved a milestone in our new Blood and Marrow Transplant program—our first patient successfully completed stem cell collection. We would like to express our gratitude formally and sincerely for the amazing work you and your teams contributed to getting us to this milestone."

With You All The Way. Get in touch today.
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