

## Extend your reach.

Maximize your virtual care impact.

Everywhere is now a venue of care therefore today's virtual care market requires a blend of environmental intelligence, technology, workflow optimization, revenue cycle readiness and focus on the patient experience.

## Pivot Point can help.

Pivot Point Consulting helps healthcare organizations define and chart their course for improving and expanding the delivery of virtual care. We have the expertise and talent you need to help take your telehealth and remote patient monitoring – and the patient experience of it – to the next level. We bring market insights and best practice, disciplined methodology and professionals experienced in setting and executing on strategic virtual care goals and implementing the technologies, devices and applications to drive success clinically and financially, as well as patient satisfaction.

## We enable your digital strategy

### OUR SERVICES INCLUDE:

- ▶ Telehealth and Unified Patient Communication, Selection and Implementation
- ▶ EHR, Patient Portal and 3rd Party Application Integration
- ▶ Advisory and Audit for Telehealth Revenue Cycle
- ▶ Patient Experience Planning and Execution
- ▶ Mobile Apps Development
- ▶ Analytics Driven Virtual Care Business Process Improvement
- ▶ Patient Portals and Telehealth Help Desk for Patients and Providers



### Why Pivot Point?

Pivot Point Consulting's Virtual Care team averages 25 years of healthcare IT experience. We bring the unique vantage point of health IT planning, implementation and operations experience across the private and public sectors including academic medical centers, community hospitals, insurers, public health agencies and FQHCs nation-wide with expertise in all leading video and telehealth platforms.

**Relationships. Reliability. Results.**  
**Get in touch today.**

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