

We're your eClinicalWorks® partner.

We architect and deliver strategic solutions.

We understand the complexities of an EHR, and we're here to help you get the most out of your investment. Whether you're early in your eClinicalWorks (eCW) journey or looking to optimize workflow and reporting – we create customized solutions for your unique eCW needs. We have one mission – to give you your time back so you can focus on providing quality patient care.

Pivot Point can help.

Our eCW experts are prepared to step in at any stage in your journey. With system and operations experience in all aspects of clinical and revenue cycle management workflow, we understand your challenges and know what it takes to get things done.

From building strategy to implementing it, we've got you covered.

DATA ANALYTICS.

More data isn't better if you don't know what you're measuring – or why. We partner with you to focus on the right data to drive insights and decisions that will impact your business.

IMPLEMENTATION.

We are a KLAS ranked healthcare IT and EHR Implementation leader – our expertise and tested implementation methodology help you ensure an on-time, in-budget go live.

OPTIMIZATION.

Struggling as result of a poor implementation? Or just wanting to increase efficiency? Our proven methodologies can maximize your ROI and take your system to the next level.

PATIENT EXPERIENCE.

Consumers are looking at care delivery differently. Are you? Our eCW experts are well versed in Healow and Patient Portal so you can improve your digital patient experience.

REVENUE CYCLE MANAGEMENT.

If you are looking to increase cash collection, reduce claim denials and lower your AR, we can assist in establishing the system, policy and workflow changes needed to improve billing and collections.

STRATEGY & PLANNING.

We work with eCW clients nationwide – from FQHCs to Hospitals and Cardiology practices – helping develop and execute product roadmaps and patient and provider engagement plans to maximize value of eCW.

SUPPORT.

We have the expertise you need to ease the burden of system and end-user support, from 24 x 7 EHR Service Desk and IT Help Desk services to workflow optimization to upgrades.

TRAINING.

Whether you're looking to ease the pressures of go-live or interested in staff refresher trainings, we can offer remote and onsite services to work with your practice.

Relationships. Reliability. Results.
Get in touch today.

pivotpointconsulting.com | 800-381-9681

