

# We're your Epic® partner.

Maximize the value of your Epic investment.

Whether you're considering an Epic implementation, support, upgrade or long-term training program, it's important to find an experienced, practical partner to work with you to develop a game plan and timeline for deliverables – and has proven that they can get things done effectively.

## Pivot Point can help.

Pivot Point brings an organized, well-managed approach to planning and executing your next Epic project. We put our lessons learned and strategic expertise to work to deliver forward thinking solutions.

## Get the most value.

Our Epic experts can step in at any stage to help you drive user engagement, improve workflow and fulfill business goals.

#### ADVISORY SERVICES.

- Environment / domain strategy
- Upgrade planning & implementation
- Business & clinical workflow analysis
- Change management & change control
- Physician / clinical adoption
- M&A

#### IMPLEMENTATION SERVICES.

- System design, build & testing
- Upgrade planning & implementation
- Ad hoc / custom report writing & interface development
- Program & project management
- Project Management Office (PMO)
- Go-live support

#### Relationships. Reliability. Results. Get in touch today. pivotpointconsulting.com | 800-381-9681

#### OPTIMIZATION SERVICES.

- Security assessments
- IT strategy system assessments
- Technology readiness assessments
- Long-term expansion strategy

#### MANAGED SERVICES.

- Help desk services
- Application managed services
- On-demand resources

### Why Pivot Point?

Pivot Point's team averages 25 years of healthcare IT experience. We also bring the breadth of Vaco's industry-agnostic expertise and perspective to drive growth, operations, projects and innovation.

