

Two-Week Satisfaction Guarantee



THE PIVOT POINT PROMISE

Relationships, reliability and results have always been the core of our culture—and our promise for the future.

We stand by our company culture with The Pivot Point Promise, a two-week Satisfaction Guarantee.



If a Pivot Point healthcare IT consultant fails to meet your expectations—you don't pay! All we ask in return is that you provide Pivot Point Consulting a written notice within 15 days from the start date of the contract.

TWO-WEEK SATISFACTION GUARANTEE

Our two-week guarantee is a promise to be your trusted healthcare IT partner. We deliver the service your organization demands. Customer satisfaction is job #1—expectations are exceeded every day.

We are confident in every one of our healthcare IT consultants. Bottom line—if you are not fully satisfied, we fix it.

**RELATIONSHIPS.
RELIABILITY.
RESULTS.**

 (800) 381-9681
 (847) 379-5754

 info@pivotpointconsulting.com
 pivotpointconsulting.com



SERVICES

Project Management & PMO
Implementation
Optimization

- Clinical
- Revenue Cycle

LIVESite

- Training
- Go-Live Support
- Chart Conversion / Abstraction

Strategic Advisory

- Advisory & Strategic Planning
- Value-Based Care
- Population Health
- Clinical Transformation
- Revenue Cycle Improvement
- Privacy & Security

Legacy Support
Remote Consultants
Permanent Placement

PRACTICES

Epic
Community Connect
Cerner
Siemens
AllScripts
MEDITECH
McKesson
GE Centricity
eClinicalWorks
NextGen
CPSI
MedHost
Athena
Facets

RELATIONSHIPS. RELIABILITY. RESULTS.

OUR MISSION

To exceed expectations in providing excellent service, unexpected quality and outstanding value, for our client partners and employees.

OUR VISION

To be the partner of choice for healthcare organizations and consultants by building strong relationships, providing reliable solutions and resources, and always producing outstanding results for our clients. **Relationships. Reliability. Results.** It's who we are.

OUR PEOPLE

We believe that our most important asset is our client reputation and the key to building that reputation lies with each and every employee. We attract and retain the best and brightest employees by providing exceptional wages and world-class benefits. And our retention rate is among the highest in the industry—96.4%. Learn why we are recognized as one of the best places to work and one of the fastest growing consulting companies.

Ranked #1 in KLAS for Epic Consulting 2016, Select Category



5410 Maryland Way, Suite 460
Brentwood, TN 37027

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