

Get the most out of your IT investments.

We augment and accelerate technology initiatives.

We understand the challenges payer organizations face when considering technology implementations and upgrades. Whether you're considering a Facets implementation, support, upgrade or training, our consultants are ready to partner with you to develop a plan and timeline to get there.

Pivot Point can help.

We provide a well-managed approach to planning, implementing and optimizing your technology investments.

Experienced resources. Extraordinary results.

We have experience with many third-party vendors, as well as the Federal and State Exchanges.

In addition to these services, we also provide specific consulting and IT system implementation experience.

- ▶ **IMPLEMENTATIONS**
- ▶ **UPGRADES**
- ▶ **TECHNICAL ARCHITECTURE**
- ▶ **SYSTEM & BUSINESS CONFIGURATION**
- ▶ **DEVELOPMENT (INTERFACES / REPORTS / APPLICATIONS / EXTENSIONS)**
- ▶ **PROGRAM / PROJECT MANAGEMENT**
- ▶ **PERFORMANCE & OPTIMIZATION**
- ▶ **TESTING**
- ▶ **TRAINING**
- ▶ **CHANGE & RELEASE MANAGEMENT**

CONSULTING

- ▶ Facets™ e2 (extended enterprise) - Medical, Dental, Vision
- ▶ Facets™ Workflow
- ▶ Facets™ ITS
- ▶ TriZetto® Enrollment Gateway™
- ▶ Facets eXtended Integration (FXI)™
- ▶ Facets HIPAA Gateway™
- ▶ Configuration Migration Utility
- ▶ Treatment Cost Navigator™
- ▶ Provider POS Direct™
- ▶ CareAdvance Enterprise™
- ▶ NetworX Suite™

IT SYSTEM IMPLEMENTATION

- ▶ IT Strategic Planning
- ▶ Program and Project Management Office (PMO)
- ▶ IT Governance & Technical Management
- ▶ System Architecture and Optimization
- ▶ Capacity Management & Performance Tuning
- ▶ Change Evaluation & Management
- ▶ Application & Environment Management

Relationships. Reliability. Results.
Get in touch today.

pivotpointconsulting.com | 800-381-9681