

Get the most out of your IT investments.

We augment and accelerate technology initiatives.

We understand the challenges payer organizations face when considering technology implementations and upgrades. Whether you're considering a Facets implementation, support, upgrade or training, our consultants are ready to partner with you to develop a plan and timeline to get there.

Pivot Point can help.

We provide a well-managed approach to planning, implementing and optimizing your technology investments.

Experienced resources. Extraordinary results.

We have experience with many third-party vendors, as well as the Federal and State Exchanges.

In addition to these services, we also provide specific consulting and IT system implementation experience.

- ▶ IMPLEMENTATIONS
- ▶ UPGRADES
- ▶ TECHNICAL ARCHITECTURE
- ▶ SYSTEM & BUSINESS CONFIGURATION
- ▶ DEVELOPMENT (INTERFACES/REPORTS/APPLICATIONS/EXTENSIONS)
- ▶ PROGRAM/PROJECT MANAGEMENT
- ▶ PERFORMANCE & OPTIMIZATION
- ▶ TESTING
- ▶ TRAINING
- ▶ CHANGE & RELEASE MANAGEMENT

CONSULTING

- ▶ Facets™ e2 (extended enterprise) - Medical, Dental, Vision
- ▶ Facets™ Workflow
- ▶ Facets™ ITS
- ▶ TriZetto® Enrollment Gateway™
- ▶ Facets eXtended Integration (FXI)™
- ▶ Facets HIPAA Gateway™
- ▶ Configuration Migration Utility
- ▶ Treatment Cost Navigator™
- ▶ Provider POS Direct™
- ▶ CareAdvance Enterprise™
- ▶ NetworX Suite™

IT SYSTEM IMPLEMENTATION

- ▶ IT Strategic Planning
- ▶ Program and Project Management Office (PMO)
- ▶ IT Governance & Technical Management
- ▶ System Architecture and Optimization
- ▶ Capacity Management & Performance
- ▶ Tuning
- ▶ Change Evaluation & Management
- ▶ Application & Environment Management

Relationships. Reliability. Results.
Get in touch today.

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