

LEGACY SYSTEMS SUPPORT—BRING IN THE NEW, BUT KEEP UP WITH THE OLD

New system implementations occur every day in healthcare. While organizations shift focus to training and go-live, old legacy applications must continue to function until replacement software is ready, and historical data is curated effectively. Pivot Point maintains legacy systems during times of IT change. We keep your IT budget—and bandwidth—in check.



THE PIVOT POINT SOLUTION

With Pivot Point healthcare IT consulting, your internal staff stays focused on new implementations while we manage your legacy systems and data. Our healthcare IT consultants deliver security, flexibility and resources to keep old systems running—and new ones moving ahead:

- Trouble free support of your legacy system for as long as it remains in service
- Experienced and fully certified consultants
- Cost-effective solutions with remote consultants
- Day-to-day operational application
- End-user enhancement request processing
- Daily support ticket management
- Project or staff management
- Task maintenance and break-fix tickets
- System administration and end user training
- Report writing

Contact us today to reduce your IT staffing demands with Pivot Point legacy systems support.

**RELATIONSHIPS.
RELIABILITY.
RESULTS.**

 (800) 381-9681
 (847) 379-5754

 info@pivotpointconsulting.com
 pivotpointconsulting.com

SERVICES

Project Management & PMO
Implementation

Optimization

- Clinical
- Revenue Cycle

LIVESite

- Training
- Go-Live Support
- Chart Conversion /
Abstraction

Strategic Advisory

- Advisory & Strategic
Planning
- Value-Based Care
- Population Health
- Clinical Transformation
- Revenue Cycle
Improvement

• Privacy & Security

Legacy Support

Remote Consultants

Permanent Placement

PRACTICES

Epic
Community Connect

Cerner

Siemens

AllScripts

MEDITECH

McKesson

GE Centricity

eClinicalWorks

NextGen

CPSI

MedHost

Athena

Facets

RELATIONSHIPS. RELIABILITY. RESULTS.

OUR MISSION

To exceed expectations in providing excellent service, unexpected quality and outstanding value, for our client partners and employees.

OUR VISION

To be the partner of choice for healthcare organizations and consultants by building strong relationships, providing reliable solutions and resources, and always producing outstanding results for our clients. Relationships. Reliability. Results. It's who we are.

OUR PEOPLE

We believe that our most important asset is our client reputation and the key to building that reputation lies with each and every employee. We attract and retain the best and brightest employees by providing exceptional wages and world-class benefits. And our retention rate is among the highest in the industry—96.4%. Learn why we are recognized as one of the best places to work and one of the fastest growing consulting companies.

Ranked #1 in KLAS for Epic Consulting 2016, Select Category



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