



Pivot Point Consulting's Epic Practice consists of qualified consultants well versed in the value and challenges of integrated Epic implementations. Our certified Epic consultants draw on an average ten years of experience with hands-on involvement from the vendor, healthcare provider and consultant perspectives. This sets us apart from the competition and in line with your needs.

Meet your goals of HIT continuity and quality of care for your patients while realizing financial improvements with Pivot Point Consulting. We offer assistance in the following areas for both standard and Community Connect Epic implementations:

- Planning & Strategy Development
- Implementation
- Upgrades & Optimization
- Training & Support Services

Whether you are looking to optimize your current Epic system or install new versions, we have methodologies in place that can be tailored to support an organized, well-managed approach to planning and executing your next Epic project. We put our lessons learned and strategic expertise to work to deliver forward thinking solutions to each and every healthcare organization we work with.



AREAS OF EXPERTISE

- ADT®/Prelude®
- Cadence®
- Claims
- Coding & Abstracting
- HIM
- Home Health Billing
- Identity® EMPI
- Resolute® HB
- Resolute® PB
- Tapestry®
- ASAP®
- Beacon®
- Beaker®
- Clinical Documentation
- Community Connect®
- Cupid®
- EpicCare® Ambulatory
- Home Health®
- OpTime®/Anesthesia
- Orders & Transmittal
- Phoenix®
- Radiant®
- Stork®
- Willow®
- Bridges®
- Canto®
- Care Everywhere®
- Chronicles®
- Clarity® Reporting
- Haiku®
- Kaleidoscope®
- Medical Device & Point of Care Technology Integration
- My Chart®
- Reporting Workbench
- Systems Administration
- Welcome Kiosk®
- Wisdom®

Ranked #1 in KLAS for Epic Consulting 2016, Select Category



**RELATIONSHIPS.
RELIABILITY.
RESULTS.**

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 (847) 379-5754

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SERVICES

Project Management & PMO Implementation Optimization

- Clinical
- Revenue Cycle
- LIVESite
- Training
- Go-Live Support
- Chart Conversion /
Abstraction

Strategic Advisory

- Advisory & Strategic
Planning
- Value-Based Care
- Population Health
- Clinical Transformation
- Revenue Cycle
Improvement
- Privacy & Security
- Legacy Support
- Remote Consultants
- Permanent Placement

PRACTICES

Epic
Community Connect
Cerner
Siemens
AllScripts
MEDITECH
McKesson
GE Centricity
eClinicalWorks
NextGen
CPSI
MedHost
Athena
Facets

Epic Implementation, Upgrade and Optimization Services:

- Ad Hoc & Custom Report Writing
- Application Training
- Business & Clinical Workflow Analysis
- Change Management & Change Control
- Epic Connect & Community Connect
- Go-Live Support
- Help Desk Support
- Physician/Clinical Adoption
- Project & Program Management
- Project Management Office (PMO)
- Security Assessments
- Stabilization & Optimization
- Upgrade Planning & Implementation
- Validation Session Planning & Execution



Epic Technology Services:

- Assessments
- Environment/Domain Strategy
- Interface Development
- IT Strategy – System Assessments
- Technology Readiness – Assessments

Revenue Cycle Management (RCM) - Interim Management:

- Accounts Receivable Analysis
- Denials Management
- Consolidation
- Front Desk Assessments - Patient Access & Workflow
- Staffing Models - Business Office

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